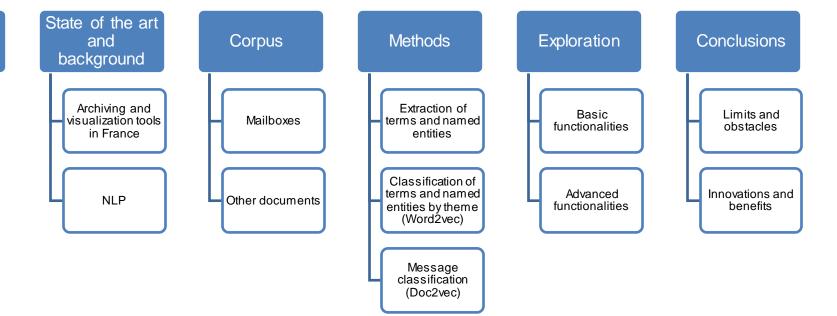


Plan

Project overview





Team & partners

Team

- Angers University
 - Bénédicte Grailles (archival science, Temos) benedicte.grailles@univ-angers.fr
 - Touria Aït El Mekki (IT, Leria) touria.aitelmekki@univ-angers.fr
 - Tsanta Randriatsitohaina (IT)
 - Chafik Akmouche (IT)
 - Taimane Zerez (IT)







Science.

Partners

- Records and Archives office of the Ministry of Solidarity and Health
 - Anne Lambert (head of departement)
 - Chloé Moser (product manager Archifiltre)
- École nationale des Chartes
 - Edouard Vasseur (history and archival science, Jean-Mabillon center)





Temos (Temps, mondes, sociétés) is a Laboratory for Social Sciences joint with CNRS the French National Center for Scientific Research. Leria is a Laboratory for Computer

Project financed by the French Ministry of Culture in the framework of a call for projects "innovative digital cultural services"







Operational objectives



Testing different strategies for contextualizing boxes, correspondent networks and the information content of messages



Using Natural Language Processing (NLP) techniques adapted to French



Developing criteria to appraise the archival value of messaging systems and to help in the decision making process



Improving access to content



Developing prototype tools for exploring and visualizing electronic messages (beta version)

Pêle-Mél

Platform of appraisial, delivery and exploration of the mails

Archiving

Natural language processing

Electronic mail



COOP. REG. des CHtes et DEUX-SEVRES - SAINTES - Bureau du Co



Preliminary findings

Storage of mailboxes, for legal reasons and for a limited time, is within the production tools of these messaging service

The digital preservation of messaging systems = a blind spot in the collection of archives for heritage purposes

Two exceptions:

Mailboxes used by high-level management or expert functions

VIP mailboxes (special collection s): writers for example

Few acquisitions: 3 %

Since the 2010s

Evaluation and selection

Capstone approach validated by the interministerial electronic archiving program VITAM (2013)

targeted collection from the e-mail addresses of key players in political and administrative decision-making processes (ministerial offices, directors, deputy directors)

Software testing (by a few of departments) for internal sorting:

- the ePADD tools (Stanford University)
- the RATOM tools(University of North Carolina)

Limited results

- Issue of French language (accented characters and cedillas)
- Individual mailbox







L'archivage des messageries électroniques

Preuve de concept VITAM

Version 1.2. - 31 octobre 2013

Équipe-projet VITAM :

Fridéric Brégier (MCC/SDSI) Fridéric Deguilhen (MAE/DSI) Lourdes l'uentes-Hashimoto (MAE/AR)

Marie Laperdrix (MCC/AN) Thomas Van de Walle (MCC/AN) Nathalie Morin (MINDEF/DMPA)

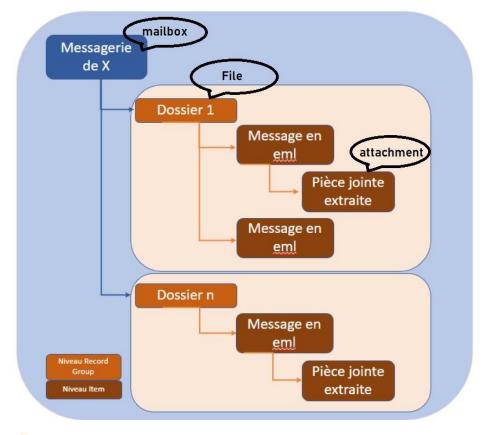
Edouard Vasseur (MINDEF/DMPA)

French standards for capture

The interministerial electronic archiving program VITAM has developed a java Mail extract library, now available in the "SEDAlib toolbox"

- Extracting messages in eml format
- Each level of this hierarchy is provided with a Seda-compliant xml manifest (named ArchiveUnitMetadata)
- Preparing submission information packages

SEDA (data exchange standard for archiving) is a French standard transposed internationally (Depip, Data exchange protocol for interoperability and preservation, ISO 20614).



A#437-proiptc-2011

04/07/2022 16:57

Dossier de fichiers

_ArchiveUnitMetadata.xml

24/03/2021 15:43

XML

_BinaryMaster_1_-CB909FF5182D2C44B...

05/07/2022 21:48

Fichier EML

Access to records and archives

Public services Mailboxes are "documents administratifs" and "archives publiques" (legal definition)

Anyone (judges, journalists, citizens, etc.) can ask to consult them.

 Example: requests for access to the Ministry of Health on subjects such as vaccination, masks, private consultancy firms, etc. and appeals to Commission for access to administrative documents

Today, however, access is not guaranteed because searches are too complex and time-consuming.



Mailbox descriptions (French National Archives) are "black boxes"

Approaches for extraction of terms from corpus: term extraction and relation acquisition

Approaches based on traditional text-processing algorithms to analyze the sentences in a corpus and find the terms and relationships between them

==> good results, but all the rules and patterns must be defined beforehand.

Approaches based on artificial learning techniques using models trained on different corpora to identify terms and relationships between terms in a given corpus.

==> results depend on the amount of data and the degree of specialization of the trained models used

Classification

 Approaches based on linguistic rules to classify messages: limited by the complexity of the rules required.

Machine learning-based approaches

```
Supervised classification: require labeled training data Unsupervised classification: Clustering (K-means)

Dynamic Embedding /tranformers (Bert )

Word Embedding (Word2Vec, Doc2Vec)
```

To conclude this state of the art

The mobilization of NLP methods is validated in English for the extraction of named entities

Knowledge extraction (who? what? when?) is possible using Artificial Neural Networks

Visualization improves approach and selection

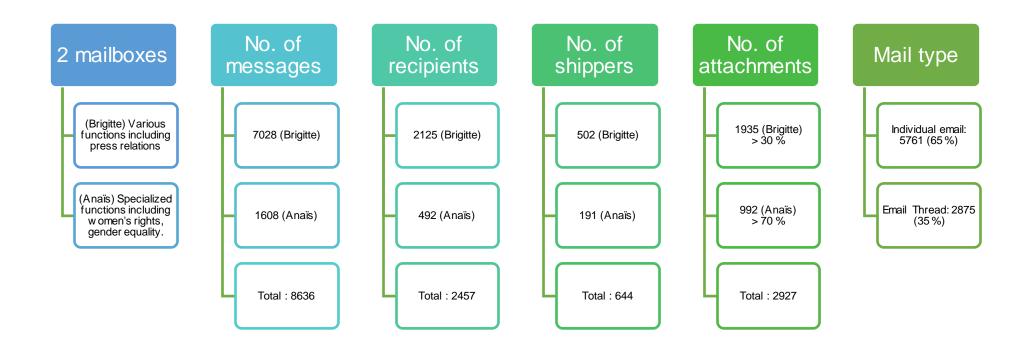
There's an urgent need to find solutions to access problems, on pain of legal sanctions

But

- 1. Tools need to be adapted to the French language and script: accented characters, cedillas, representation of concepts and writing styles.
- 2. We need to be able to understand the networks that mailboxes create between themselves, so we can better appraise them.
- 3. We need to be able to respond to access requests: message content as well as attachments.
- 4. We therefore need to develop a strategy and relevant methods for extracting knowledge using artificial intelligence and Neural Networks.



Mailboxes overview

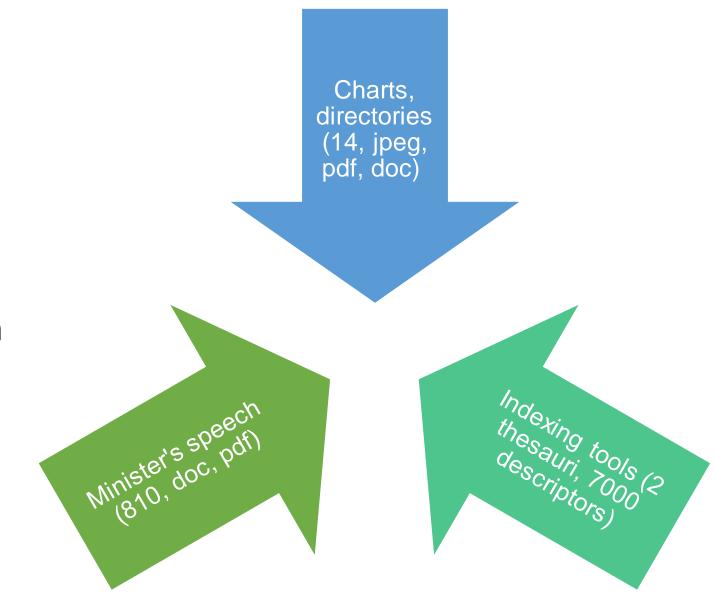




Mailboxes overview

- Significant internal traffic
- Many distribution lists and functional addresses
- Volume of attachments and diversity of formats
- Well-written sentences, halfway between oral and written style (average number of words in a sentence = 15)

Other documents wanted: contextualization help



HERCHES S.E.D. S.E.D ETAT 30 Methods SOG. 3

Represent each message unit [message + subject + attachment(s) + title]

Extract the list of terms and the list of named entities

Create term clouds by linking terms to each other and to named entities

Represent each theme with its term cloud with doc2vec

Find the most similar theme for each message

Our approach to classifying messages

Lexicon used

Term

A term is a word or a group of word s that univocally designates an obj ect or a concept in a field (e.g. dom estic violence, sexual violence, figh t against violence etc.)

Named entities

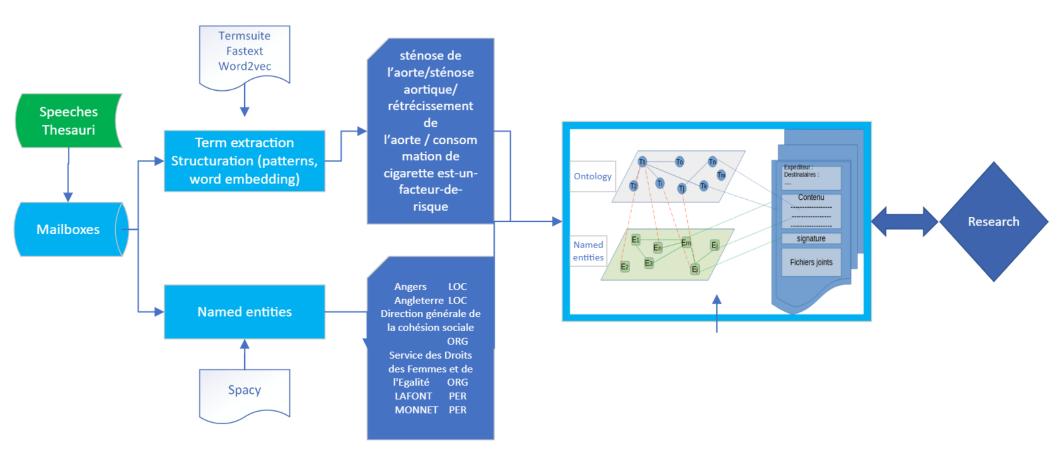
can refer to
an object, a person, a
location, a date
or any other specific entities

Semantic relationship

Link between two lexical entity (term, named entities)

lexical-syntactic pattern Term1 + be + det +Term2 Ex. AIDS is an incurable disease Hypernymy relationship (Aids and incurable disease

Extraction and structuration of terms and named entities

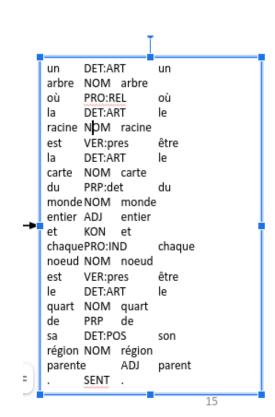


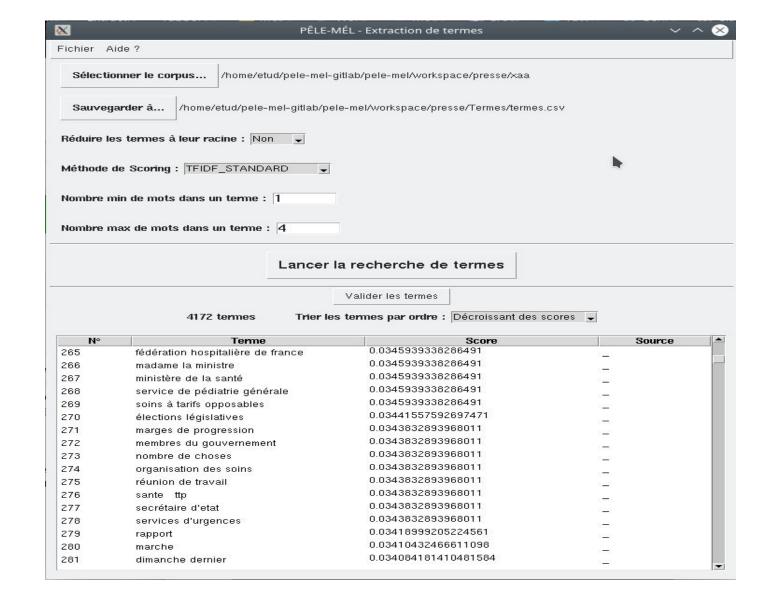
Text processing TreeTagger

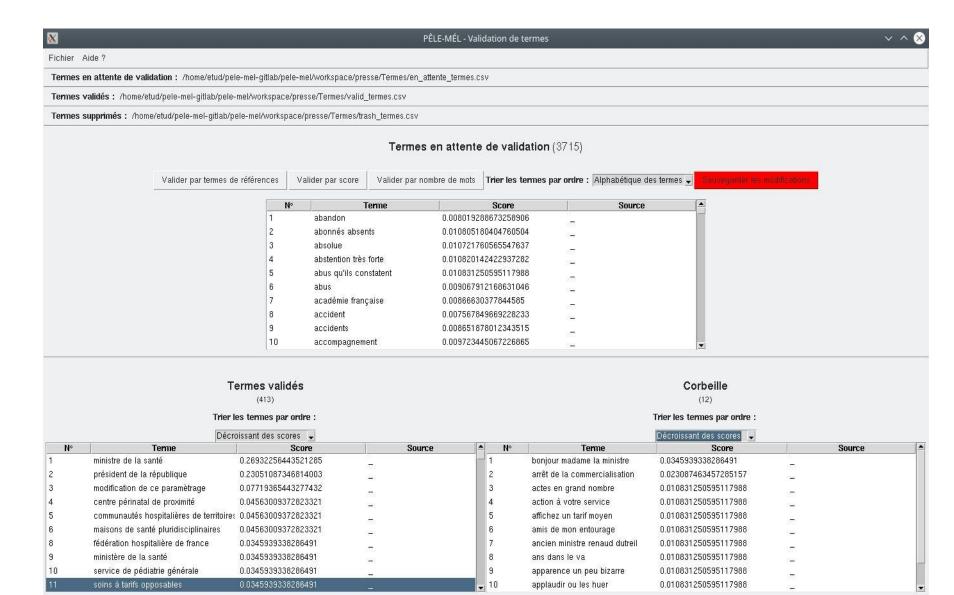
a probabilistic labeler grammatical categories morphosyntactic information lemmatization information Python: TreeTaggerWrapper

A tree where the root is the map of the whole world and each node is a quarter of its parent region.

TreeTagger







Result of term extraction on the corpus

Messages with attachment(s): 149 files (pdf, doc, txt, xml) 14 563 sentences 316 496 words'

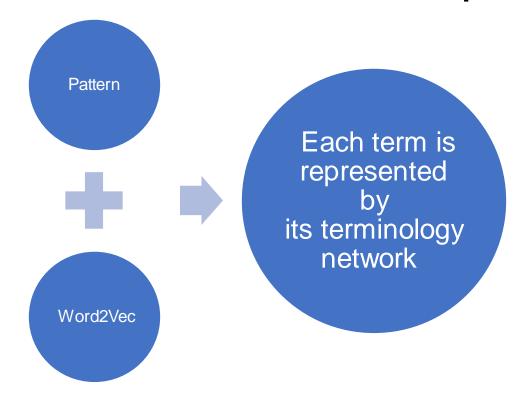
number of terms proposed	4493
number of correct terms	4136
number of incorrect terms	357

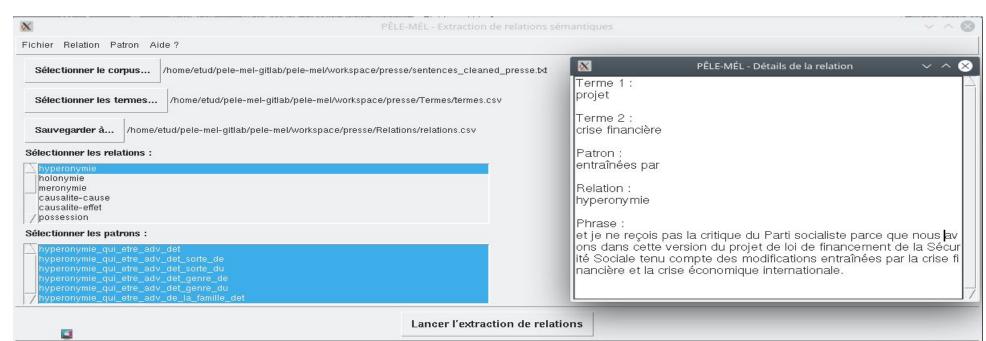
Result of named entities extraction on the corpus

Messages with attachment(s): 149 files (pdf, doc, txt, xml)

Named entities	Person	Organization
number of proposed	450	510
number of correct	424	366
number of incorrect	26	144

Extraction semantic relationship





(38) relations

Valider les relations

			Relation
N°	Terme 1	Terme 2	Relation
29	cause	tollé	hyperonymie
30	mensonge	tollé	hyperonymie
31	cause	tollé	hyperonymie
32	mensonge	tollé	hyperonymie
33	cause	tollé	hyperonymie
34	mensonge	tollé	hyperonymie
35	compte	crise financière	hyperonymie
36	projet	crise financière	hyperonymie
37	compte	crise financière	hyperonymie
38	projet	crise financière	hyperonymie

Result extraction semantic relationship (Approach PATTERN)

Messages with PJ: 149 files (pdf, doc, txt, xml)

Type of relation	Number of relation extracted
Causality	483
Hyperonymy	416
Holonymy	31

Word2VEC

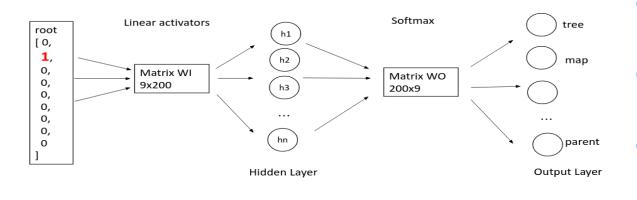
Technique used to generate word embedding
A two-layer artificial neural network trained to reconstruct the linguistic context of words

A ,tree, where ,the ,root ,is, the, map, of, the, whole, world, is, each, node, is, the, quarter, of, its, parent, region

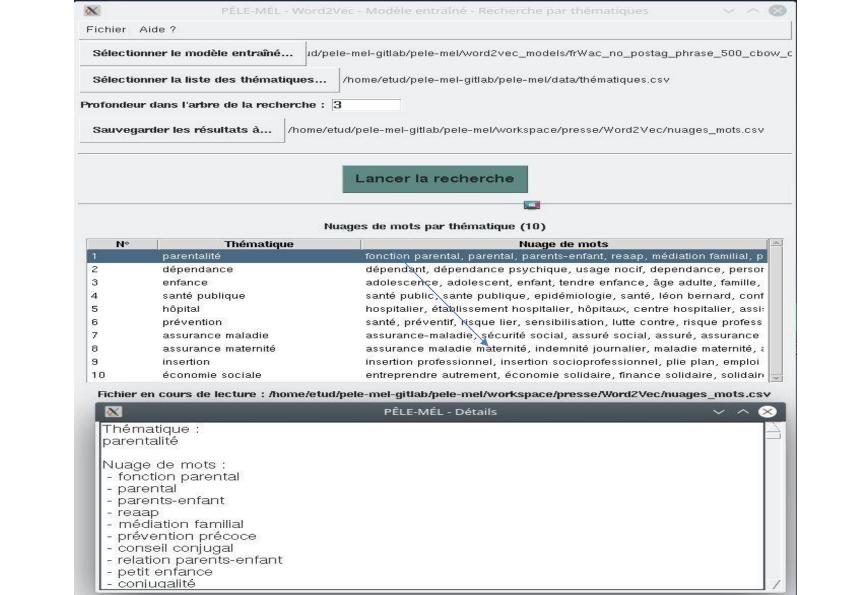


[tree, root, map, world, whole, node, quarter, region, parent]

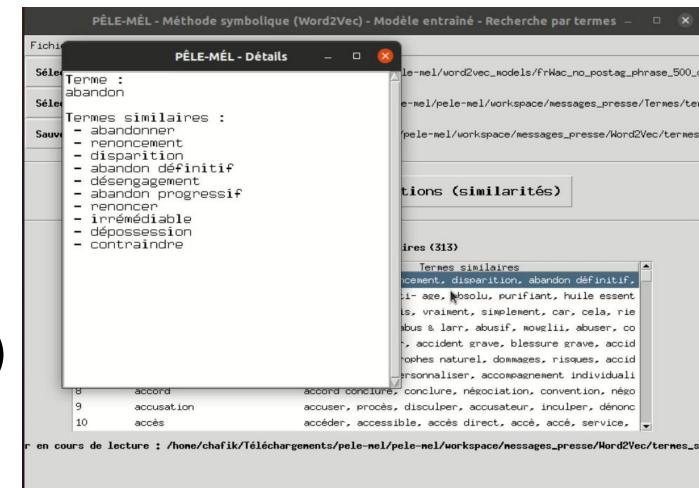
Vector size = 200, Window size = 5 Vocabulary size = 9



200
tree [-0.00627418328076601 ... -5.979107227176428E-4 -0.025851745158433914]
oot [0.13695646822452545 ... -0.007662077434360981 0.009920799173414707]
map [-0.034918226301670074 ... 0.023256413638591766 0.0065285274758934975]
word [-0.006752261891961098 ... 0.02530670538544655 0.010089871473610401]
whole [0.0188575573265555252 ... -0.0714818686246872 0.014193015173077583]
node [0.018857557326555252 ... -0.0714818686246872 0.014193015173077583]
quarter [0.007662077434360981 ... -0.006752261891961098 0.014193015173077583]
region [0.010404275730252266 ... 0.08519023656845093 -0.019239287823438644]
parent [-0.03300181403756142 ... 0.027451258152723312 -0.04987586662173271]



Result (word2vec)

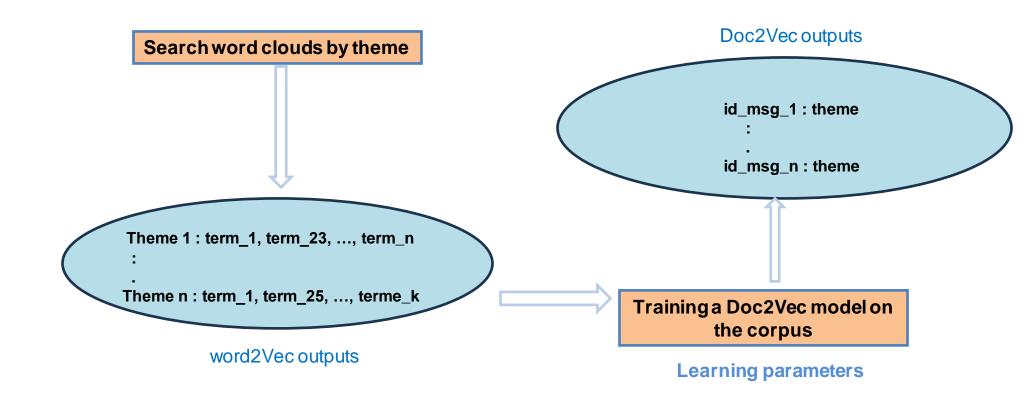




- Similar to word2vec
- Wor2vec vectors for each word
- Doc2vec vector for each document + a "Paragraph Vector" to represent the entire document
- the Doc2vec model will learn to associate each document with a numerical vector based on the context in which it appears in the corpus

Classification of messages by theme

Doc2Vec for classifying messages by theme



Classification of messages by theme

Id message	Extract from the message	themes
EF1753BBA2A0A64C9763B0902E74 E0E1300263@AC005603.ac.intranet. sante.gouv.fr	Sida, l'Etat dérape et fait silence	Protection sociale
EF1753BBA2A0A64C9763B0902E74 E0E1442F02@AC005603.ac.intranet. sante.gouv.fr	Projet de réforme du système de santé Sur les 10 ministres les plus appréciés des Français, six sont des femmes Ce nouveau virus contient des gènes de plusieurs virus d'origine porcine	Grippe A

Output files

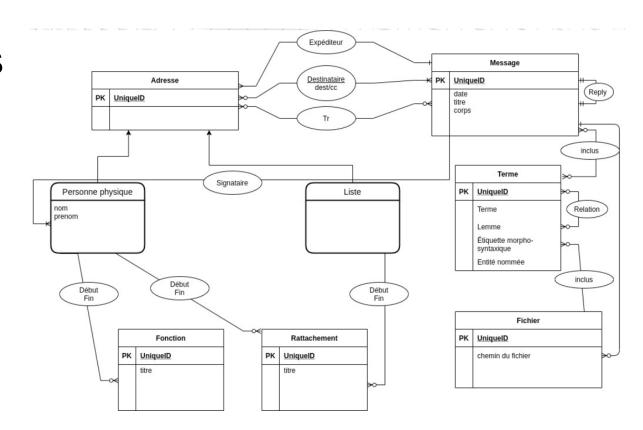
A	В	С	D	E	F	
1	labels niveau1	labels_niveau2	labels niveau3			
003301c7c3ed\$e9a13470\$23844251@maison>	Protection sociale	insertion	Autisme			
AC005601cqttPJI7nAE00014a2c@AC005603.ac.intranet.sante.gouv.fr>	Handicap	Autonomie	Droit des malades en fin de vie			
00b101c7b1e8\$596f1690\$c6304351@maison>	Femme	prévention	Grippe A			
AC005602X2CTp2hFOWd00000e8b@AC005603.ac.intranet.sante.gouv.fr>	Protection sociale	médecine libérale	Aide à domicile			
AC005601x9NxHyPuDDt00014f0f@AC005603.ac.intranet.sante.gouv.fr>	Famille	assurance maternité	Plan obésité			
EF1753BBA2A0A64C9763B0902E74E0E1300263@AC005603.ac.intranet.sante.gouv.fr>	Famille	Offre de soins	Plan oběsité			
AC005601B07XOq3JkrK00001b5c@AC005603.ac.intranet.sante.gouv.fr>	Famille	Offre de soins	Aide à domicile			
EF1753BBA2A0A64C9763B0902E74E0E1442F02@AC005603.ac.intranet.sante.gouv.fr>	Famille	Offre de soins	Médiator			
AC005601Ogl4rhYQYx300000286@AC005603.ac.intranet.sante.gouv.fr>	Handicap	insertion	Plan obésité			
mnet3.1181654155.23611.beatrice.noellec@noos.fr>	Vie associative	Offre de soins	Médiator			
AC005601WoHLwo6vLxZ000080fb@AC005603.ac.intranet.sante.gouv.fr>	droits des femmes	insertion	Autisme			
AC005601VMczi9yzu230001ad4b@AC005603.ac.intranet.sante.gouv.fr>	Famille	assurance maternité	Plan obésité			
mnet3.1181036948.29516.beatrice.noellec@noos.fr>	Vie associative	Offre de soins	Aide à domicile			
AC005601DG9l3tiA4el0001d3a5@AC005603.ac.intranet.sante.gouv.fr>	Famille	assurance maternité	Plan obésité			
AC005601BGWvN2nSsNf0000ea89@AC005603.ac.intranet.sante.gouv.fr>	Famille	assurance maternité	Loi HPST			
EF1753BBA2A0A64C9763B0902E74E0E1013E60D9@AC005603.ac.intranet.sante.gouv.fr>	Famille	lutte contre la pauvreté	lutte contre la pauvreté			
EF1753BBA2A0A64C9763B0902E74E0E101CB1FDF@AC005603.ac.intranet.sante.gouv.fr>	Famille	assurance maternité	Loi HPST			
AC005601qqJgSt51NDa0001d3a7@AC005603.ac.intranet.sante.gouv.fr>	droits des femmes	assurance maternité	Plan obésité			
<ac005601grsq1bglk780000856c@ac005603.ac.intranet.sante.gouv.fr></ac005601grsq1bglk780000856c@ac005603.ac.intranet.sante.gouv.fr>	Vie associative	Offre de soins	Aide à domicile			



Two applications in one

A lightweight application that can be installed directly on the desktop by copying and pasting

A relational database that can be connected to open up further search possibilities and integrate classification output files

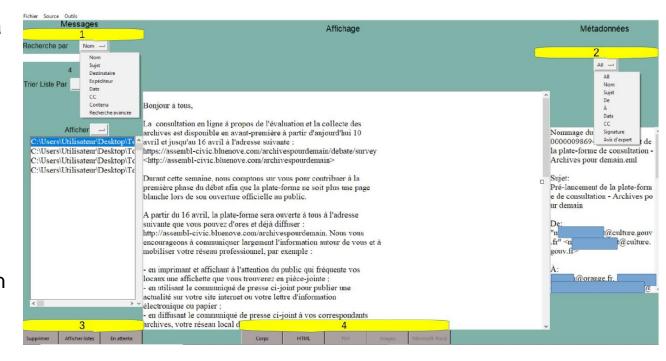


Basic functionalities

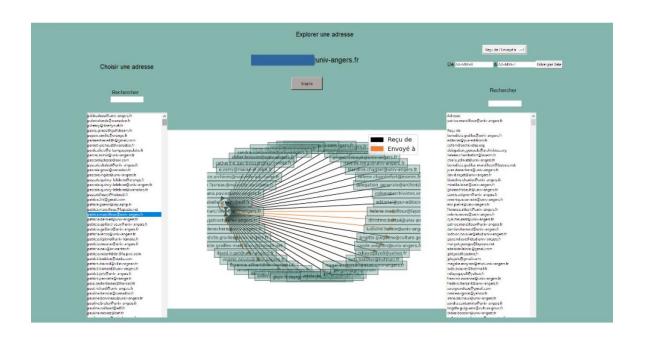
You can query message metadata and content and filter results [1, 2]: name, subject, recipient, sender, date, CC, content (message and attachments). An advanced search is also possible.

The message list [3] can be displayed and edited in a window.

Message content [4] and attachments can be displayed in their archive format (pdf, image format, word).



Basic functionalities



You can visualize the relationships between an address and its correspondents (received and sent messages) in the form of a graph.

A dynamic, configurable graph can be generated.

Address and date filtering and search functions can be used to refine the graph, whose image can be exported.

Advanced **functionalities**

Host 13/10/2 Remplissage intégral If you want to exploit the 12/10/2 Extraire messages Extracting messages Créer BDD Creating the database classification previously 13/10/2 Extracting attachments Vider messages Extraire PJs performed on the first 13/10/2 Vider thèmes Extraire them Loading files with themes prototype, you'll need the 13/10/2 Ajouter classific toading message Vider classification 13/10/2 database, the lists of classification output files 05/11/2 themes used for 05/11/2022 15:20 Document Adobe ... 2 605 Ko classification and the 13/10/2022 22:28 Extension de l'app... 1 506 Ko 1 093 Ko 13/10/2022 22:28 Python Extension ... output files classifying MF140.dll 13/10/2022 22:28 Extension de l'app... 95 Ko messages from doc2vectime140_1.dll

Ilb.\-itte

vsal.dll

1.dll

x64.dll

2api.cp310-win amd64

n32pdh.cp310-win_amd64

win32security.cp310-win_amd64

A Johnson and A Communication

nblas.EL2C6PLE4ZYW3ECEVIV3OX...

Modifié le

05/11/2

13/10/2

13/10/2 13/10/2

13/10/2

13/10/2022 22:28

13/10/2022 22:28

13/10/2022 22:28

13/10/2022 22:28

13/10/2022 22:28

13/10/2022 22:28

13/10/2022 22:28

13/10/2022 22:28

Taille

33 Ko

7 011 Ko

34 980 Ko

692 Ko

37 Ko

132 Ko

34 Ko

139 Ko

X

Type

UserName:

Password:

DataBase:

Gestion BDD Mysql

Extension de l'app...

Extension de l'app...

Extension de l'app...

Extension de l'app...

Python Extension ...

Python Extension ...

Python Extension ...

Double and East a market and

root

pelemel

localhost

Extension de l'ann

Visualisation de pelemel

2008-09





Contenu Thème

activités physiques et sportives droits des femmes dépendance Enfant et adolescence

Filtrer Date

Famille

Femme Handicap

jeunesse

parentalité personnes ágées

Protection sociale

Santé

Vie associative

égalité homme femme essurance maladie

assurance maternité

Autonomie

Développement de la pratique sportive

Formations sociales

höpital

Inclusion sociale

insertion lutte contre la pauvreté

Lutte contre la toxicomanie

médecine libérale Médicament

Offre de soins

organisation du système de soins ou de santé

personnes handicapées

produits de santé professionnels de santé

Professionnels de sante Professions médicales

prévention Santé publique

Travailleurs sociaux

économie sociale Accueil familial

Accueil familial Aide à domicile

Alcool Autisme

Bien-traitance

Cinquième risque Droit des malades en fin de vie

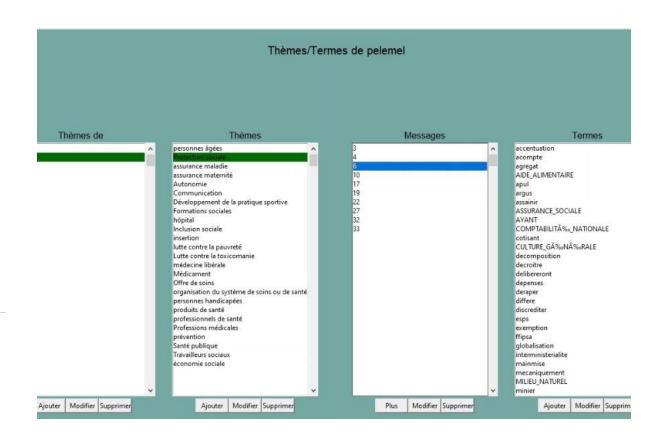


Advanced functionalities

Visualization: graph construction with filtering (date, address, theme) and full-text search capabilities

Advanced functionalities

Via the database, the archivist can modify tables, annotate and correct classifications.





Limits and obstacles

The size of the corpus: the strategy should be tested on larger volumes. With many more mailboxes, the BERT option and its French variant, CamenBERT, might be appropriate.

The context specialized: the experiment should also be transposed to two other types of context, specialized and non-specialized.

Prototype: the ergonomics need to be improved.

Both archivists and the IT specialists who work with them need to become familiar with NLP, and this requires training.

The first batches of messages require a great deal of attention and time to correct, validate and improve the classification. This time spent is a long-term investment, but few departments see the immediate benefits.

Innovations and benefits

Many elements can be replicated in another environment

We believe we have validated the proof of concept

These tools can be used to enrich archival thinking on box appraisal and internal sorting.

benedicte.grailles@univ-angers.fr touria.aitelmekki@univ-angers.fr Deux message ries de conseillères du cabinet + pièces jointes Organigramme s et annuaires (cabinet, directions du ministère) Deux thésaurus

> Discours (corpus communicable



 Brêétio n génér ale de la cohés ion soci ale
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- 995ume • 2014 & 2020
- 7000 descript eurs
- pdf
- docume nts (nov. 2010 – mars 2012) doc/ pdf







